

Schindler X8 Service

Experience peace of mind with the Schindler X8.

Living with Schindler X8 means smart technology and full-service maintenance – so you can focus on what matters, while we take care of the rest.



Maintenance & inspections

Regular on-site inspections and preventive maintenance - including remote monitoring around the clock to minimize downtime.



Technical support & advice

Remote system checks and quarterly status reports. Hotline support available for technical questions.



Incident response

Immediate response to incidents and the rescue of trapped passengers are covered 24/7.



Repairs

All necessary repairs are carried out preventively for maximum availability with the exception of external causes.



Connectivity

Connectivity provides the wireless transmission of voice and/or data out of or to your installation.



Digital Callback Services

Schindler monitors the X8 installation(s) remotely. If incidents are detected, they are analyzed proactively and action is taken quickly, including remote intervention - for maximum availability.



Digital Customer Communication

Web and app access to commercial and technical information about the installation: statistics, documentation and key performance indicators.



Digital Alarm

Rapid assistance in an emergency from the cabin: Professional operation of the emergency call system and call acceptance by the Customer Contact Center, 24/7.

