

# Corporate Sustainability Policy

Schindler is committed to providing smart mobility solutions to shape global urbanization. To create value for our stakeholders, we provide innovative products and high-quality services while continuing to improve our environmental and social performance and contribute to the development of smarter cities.

In an environment where rising energy needs, the scarcity of non-renewable resources and the need for CO<sub>2</sub> reduction are driving energy optimization, we strive to enhance the energy efficiency and environmental performance of our products and services.

Our approach to sustainability is based on three pillars:

## Planet

- Products: we design and deliver safe and energy-efficient solutions using clean and innovative technology
- Services: we reduce the environmental impacts of our activities, on-site services, and office buildings
- Suppliers: we increase the sustainability performance of our supply chain

## People

- Customers: to whom we deliver first-class products and services as part of our commitment to be their partner of choice
- Passengers: whom we offer safe and reliable mobility
- Employees: whom we provide with a safe, diverse, motivating environment and development opportunities to empower them to create value for our customers
- Communities: where we create value through our conduct, Group initiatives and focused local programs

## Performance

- with a commitment to achieving sustainable growth and performance through sound corporate governance and an open dialogue with all stakeholders

In the best tradition of a company with a clear vision and a responsible management approach, sustainability is an integral part of our corporate values.

February 2019

Silvio Napoli  
Chairman



**Schindler**